FERENCE & ASSOCIATES LLC

409 Broad Street
Pittsburgh, Pennsylvania 15143
Phone: (412) 741-8400
Fax: (412) 741-9292
Web: www.ferencelaw.com

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USPTO FACSIMILE COVER SHEET

To:

Commissioner for Patents

Fax Number:

(571) 273-8300

Date:

August 6, 2007

Pages:

19 pages (including this cover sheet)

MESSAGE:

RESPONSE UNDER 37 CFR 1.116
-- EXPEDITED PROCEDURE -EXAMINING GROUP 3622

METHOD AND APPARATUS FOR INTERNET CUSTOMER RETENTION Application No. 09/804,728 Examiner Y. Retta Art Unit 3622

Amendment Transmittal
Petition and Fee for Extension of Time
Amendment After Final

696.005

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FERENCE & ASSOCIATES LLC Amendment Transmittal

Atty. Docket No. 696.005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of				Srinivasan et al.								
Serial	No.		:	09/804.728	Examiner:	Y. Retta						
Filed			:	March 13, 2001	Group Art Unit:	3622						
For			:	METHOD AND APPARETENTION	RATUS FOR INTERNE	T CUSTOMER						
P.O. B	ox 1450	SSIONER FOR PATE 22313-1450	NTS	}		•						
Sir;						·						
	Transn	nitted herewith is an A	men	dment in the above-ident	ified application,							
1.	\boxtimes	Applicant requests an extension of time to respond to the outstanding Office Action. A Petition for an extension of time is enclosed.										
				OR								
2.		In the event that an extension of time is required, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.										
3.	\boxtimes	Applicants claim Small Entity status under 37 C.F.R. 1.27.										
		•	CER1	TFICATE OF FACSIMILE TR	ANSMITTAL							
				d to as being attached or enclo Box 1450, Alexandria, VA 2	sed) is being facsimile transmitt 2313-1450.	ed on (571) 273-8300 on						
	Prince I	of person transmitting paper	er or fi	ec)								
(Signatu	nt of person	transmitting paper or fee)										

RECEIVED CENTRAL FAX CENTER AUG 0 6 2007 Atty. Docket No. 696.005

PERENCE & ASSOCIATES LLC Amendment Transmittal

5 .		Also enclosed:																_
6.	\boxtimes	No additional filing fee is required.																
7.	\boxtimes	The filing fee has been calculated as shown below:																
	Claims Remaining After Amendment (Col. 1)		Highest No. Prev. paid for (Col. 2)		Present Extra (Col. 3)			SMALL ENTITY RATE FEE					OTHER THAN A SMALLENTITY RATE FEE					
Total Claims	19		-	**	20	=	*		x	\$25	=		O R	x	\$50	=	0	
Ind.	2		-	***	3	=	•	0	x	\$100	-		0	×	\$200	=	0	
Claims Multiple Dependent Claim Presented					+	\$180 TOTAL	=	\$0	R O R	+	\$360 TOTAL	D =	c					
**	If the entry in If the "Highe If the "Highe	st No. Pre	v. p	aid for	" in this	space is	s less	than 20,	write "2	O" in this sp	Dace	Ψ <u>ις</u>	Ř.		<u> </u>			
8.		Applica	ant	enclo	ses her			eck for		_ to cove	r the	filing fe	ee.					
									R	espectful	ly sı	ıbmitted,						
									F	ERENCE	& /	ASSOCI	ATES) ^{LL}	C			

Stanley D. Ference III Reg. No. 33,879

Mailing Address:

Dated: <u>August 6, 2007</u>

Customer No. 35195
FERENCE & ASSOCIATES LLC
409 Broad Street
Pittsburgh, Pennsylvania 15143
(412) 741-8400
(412) 741-9292 - Facsimile